

Creston Water System, Inc.

P.O. Box 484

Campiti, LA 71411

August 18, 2020

Dear Creston Water System Customer:

The State of Louisiana Sanitary and Plumbing Codes (LAC Title 51:XII and LAC Title 17:I), require public water systems to develop and implement cross-connection control programs. Cross-connection control programs help protect public health by preventing contamination of the drinking water as it is delivered to water system customers. The attached brochure explains what a cross-connection is, describes typical household cross-connections, and what you can do to help protect your drinking water.

As part of our efforts to keep your drinking water safe, we are conducting a cross-connection control hazard survey of the customers served by our system. The purpose of the survey is to help us determine if any of our customers have special plumbing or activities on their premises that could increase the risk of contamination to our water system.

For most residential and commercial customers, the cross-connection control hazard posed to the public water system is minimal. This is because your plumbing was installed in compliance with the Louisiana Plumbing Code. The Louisiana Plumbing Code generally provides adequate protection of your water potable water piping and our public water distribution system from cross-connections. However, a few customers with special plumbing or activities on their premises may pose an increased health risk to other customers served by our system. These customers may need to have a backflow preventer installed on their service lines or provide alternate protection to prevent contamination of the public water system.

Please complete the attached questionnaire by checking the applicable boxes on the table, and return the completed, signed questionnaire by **September 15, 2020** to the address shown on the letterhead or email to crestonwater@yahoo.com. **Failure to return the questionnaire may result in disconnection of services.**

Thanks in advance for filling out the questionnaire. We appreciate your cooperation in helping us to protect the drinking water we deliver to our customers. If you have any questions about the survey or how to fill out the questionnaire, please contact us at crestonwater@yahoo.com. We will review your questionnaire and determine whether we need to contact you for further information.

Sincerely,
Creston Water System Board of Directors

Enclosures: CCC Brochure
Water Use Questionnaire